



1 **ENGIE Bill Account Number**

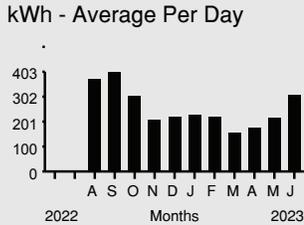
SERVICE ADDRESS: 2 **Service Address**
ANY COMPANY
12345 ANY RD
ANYCITY, ST ZIP
3 **Utility Account Number**
ESI ID Number: 1234567891234567890100
BILL ACCOUNT NUMBER: 0000123456
STATEMENT ID: 1234567

BILLING PERIOD 4 **Service Period**
May 19, 2023 to Jun 20, 2023

Pay This Amount

AMOUNT DUE
\$1,046.70
DUE DATE
Jul 19, 2023

Questions about Your Bill? Phone 866-MYEngie 866-693-6443 Online Billing accounts.engieresources.com Email Us care@engieresources.com 5 **Contact Methods**



Types of Meter Readings:
Actual Estimated

You used 9,984 kWh in 32 days, or an average of 312 kWh a day.

ACCOUNT BALANCE AS OF JUN 29, 2023

Previous Balance	\$885.90
Payments Received - THANK YOU	-\$885.90
Current Charges	\$1,046.70
Total Amount Due	\$1,046.70

Summary of Current Charges

Total ENGIE Resources Energy Charges	\$536.81
Total CenterPoint Energy Energy Charges	\$413.26
Total Taxes	\$96.63
Total Current Charges	\$1,046.70

7 This graph shows your electric use over the last 13 months as an average daily use i.e. average kWh per day.

8 Important messages can be viewed here.

IMPORTANT MESSAGES

To pay electronically and other important information, see back →

Return this part to address below with a check payable to ENGIE Resources



PO Box 17867
San Antonio TX 78217

10 **ENGIE Correspondence Address**

Your Bill Account Number

0000123456

9 **ENGIE Bill Account Number**

Due Date

Jul 19, 2023

Pay This Amount

\$1,046.70

Amount Enclosed

<input type="text"/>								
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ANY COMPANY
12345 ANY RD
ANYCITY, ST ZIP

11 **Mailing Address**

ENGIE Resources LLC
PO Box 841680
Dallas TX 75284-1680

12 **Remit to Address**

BILL ACCOUNT NUMBER

0000123456

Understanding Your Bill

Your Bill Account Number - A unique number assigned to your account. Customers with multiple locations may have multiple account numbers.

Due Date - The date your payment is due to arrive at ENGIE Resources in order to avoid late charges.

Energy Charge - A charge based on the electric energy (kWh) consumed.

Utility Charges - Charges for services rendered by your local Transmission and Distribution Service Provider. These charges are set by the service provider.

Taxes - Taxes imposed on energy and utility charges and remitted to taxing entities.

Gross Receipts Tax Reimbursement - A fee assessed to recover the miscellaneous gross receipts tax imposed on retail electric providers operating in an incorporated city or town having a population more than 1,000.

PUC Assessment Reimbursement - A fee assessed to recover the statutory fee for administering the Public Utility Regulatory Act.

Sales Tax - Sales tax collected by authorized taxing authorities, such as the state, cities, and special purpose districts.

Late Payment Penalty - A charge assessed for late payment in accordance with Public Utility Commission rules.

kW (Kilowatt) - The standard unit for measuring electricity demand, equal to 1,000 watts.

kWh (Kilowatt-hour) - The standard unit for measuring electricity energy consumption, equal to 1,000 watt-hours.

Prevent Disconnect - Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. Neglecting to pay all charges may result in disconnection.

Right to Dispute Bill - If you believe your bill is inaccurate or you wish to dispute all or part of any bill, please contact ENGIE Resources at 1-866-693-6443 (1-866-MYEngie). If you are not satisfied with the decision or do not receive a decision within 10 days, you have the right to appeal to the Public Utility Commission of Texas, P.O. Box 13326, Austin, TX 78711-3326. Telephone 1-888-782-8477. Hearing and speech impaired individuals with text telephone (TTY) may contact the commission at 1-512-936-7136.

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This page has additional information regarding your bill. It gives you information about electricity, due dates, and late payment fees. It also tells you what you need to do if you need to dispute your bill.

Corporate Headquarters: ENGIE Resources, 1360 Post Oak Blvd, Suite 400, Houston TX 77056,
Internet: www.ENGIEResources.com.

* **Make electronic payments to:** Bank of America Merrill Lynch, Dallas, ACH Routing: 111000012, Wire ABA: 026009593, Account Number: 4451335207.

* **Mail payments to:** ENGIE Resources LLC, P.O. Box 841680 Dallas, TX 75284-1680.

* **Mail overnight payments to:** Bank of America Lockbox Services, Lockbox 841680, 1950 N Stemmons Freeway, Suite 5010 Dallas, TX 75207.

* **Mail notes and letters in a separate envelope to:** ENGIE Resources, 1360 Post Oak Blvd, Suite 400, Houston TX 77056.

* Fed. I.D. 37-1796578.

* PUCT License # 10053.

14 This section gives you various payment options if you don't have the time to get a check in the mail. We offer ACH, EFT, and an overnight address.

SAMPLE ERCOT HEAT RATE BILL



ENGIE Bill Account Number

SERVICE ADDRESS: 16 Service Address
ANY COMPANY
12345 ANY RD
ANYCITY, ST ZIP
ESI ID Number: 17 Utility Account Number
1234567891234567890100
BILL ACCOUNT NUMBER: 0000123456
STATEMENT ID: 1234567

BILLING PERIOD 18 Service Period
May 19, 2023 to Jun 20, 2023

Pay This Amount
AMOUNT DUE \$1,046.70
DUE DATE Jul 19, 2023

Questions about Your Bill? Phone 866-MYEngie 866-693-6443 Online Billing accounts.engieresources.com Email Us care@engieresources.com 19 Contact Methods

For power outages and other electrical emergencies, call your electric distribution company: CenterPoint Energy 1-800-332-7143 ESI ID Number 1234567891234567890100

20 This area gives you information about how to contact your utility in case of a power outage.

Charges for Billing Period for May 19, 2023 to Jun 20, 2023

Table with 3 columns: Description, Amount, and Subtotal. Rows include Index Energy Charge, Retail Adder Charge, Subtotal Supplier Charges, Congestion Settlement Charge, Ercot Contingency Reserve Service, Market Securitization (debt) Financing, Subtotal Settlement Charges, Energy Efficiency Cost Recovery Factor, Metering Charge, Customer Charge, Distribution System Charge, Nuclear Decommissioning Charge, Transmission Cost Recovery Factor, Distribution Cost Recovery Factor, Temp Emergency Elec Engy Fac - Teeef, Transition Charge, Subtotal TDSP Charges, Gross Receipts Tax - Delivery, Gross Receipts Tax - Supply, Puca Reimbursement - Delivery, Puca Reimbursement - Supply, Sales Tax - City - Delivery, Sales Tax - City - Supply, Sales Tax - County - Delivery, Sales Tax - County - Supply, Sales Tax - State - Delivery, Sales Tax - State - Supply, Subtotal Taxes and Fees, Current Energy Charges, and Total Charges for this Billing Period.

GENERAL INFORMATION

Thank you for being an ENGIE Resources customer, we value your business.
The average price you paid for electric service this month: 9.516¢ per kWh.

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Contract End Date

Your contract rate is valid through the meter date on or following 05/2026. If by that time you have not signed a new contract for service, then you will begin paying a post-term rate for month-to-month service. For more details on renewal options or post-term service, please refer to your contract terms and conditions.

ENGIE Resources reports status of accounts and payment history to credit bureaus.

Summary of Usage by Meter

Reading Dates Previous/Current	Meter Number	Meter Constant	Meter Reading		Usage Type	Usage
			Previous	Current		
May 19 / Jun 20	I12345678	192	0	0.23	kVARh	44.16
May 19 / Jun 20	I12345678	192	19398	19450	kWh	9,984

UNDERSTANDING YOUR METER INFORMATION

Meter Constant - A fixed value which is used when converting meter readings to actual energy use.

Power Factor - A measurement used by some electrical distribution companies to determine the ratio of real power flowing to the load of apparent power.

OffPk (Off-Peak) - Those periods of time at which energy is generally being delivered far below the utility's maximum demand.

OnPk (On-Peak) - Those periods of time at which energy is generally being delivered near or at the utility's maximum demand.

kW (kilowatt) - A unit of power equal to 1000 watts.

kWh (Kilowatt-hour) - The standard unit for measuring electricity energy consumption, equal to 1,000 watt-hours.

kVa (Kilovolt-ampere) - The amount of apparent power in an electrical circuit, equal to the product of voltage and current.

kVAR (Kilo-Volt-Amperes Reactive) - The product of the voltage and the amperage required to excite inductive circuits.

kVARH (Kilo-Volt Amp Reactive Hours) - A measure of energy supplied but not converted into work.

kV (kilovolt) - A unit of electromotive force, equal to 1,000 volts.

If you believe this bill includes unauthorized charges, please contact us immediately at 866-693-6443. If you are not satisfied with our review, you may file a complaint with the Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, (512) 936-7120 or toll-free in Texas at (888) 782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the commission at (512) 936-7136.

Please contact us if you would like to donate to the Bill Payment Assistance Program or the Bill Assistance Program for burned veterans.

Please note, the amount billed on this invoice may include price changes allowed by law or regulatory actions.

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This page provides you with information specific to your meter(s).

It also provides some basic information regarding how to understand your meter information.